

JOSEPH DOA, CLSD

PALMERHOUSE

A HILTON® HOTEL

SECURE THRU *experience*

BIO A graduate of Grand Valley State University with a BA in Business Administration, Joe Doa has 10 years of hospitality, safety, and security experience. Prior to becoming the Director of Safety & Security at the Palmer House Hilton, Joe held various roles with a reputable hospitality management company in the operations and security fields specializing in physical security, emergency preparedness, VIP & dignitary protection, life safety, and parking/transportation operations. As Director of Safety and Security, Joe oversees a team of highly skilled and trained professionals certified in CPR and First Aid through the American Red Cross. His team is also certified from by the American Hotel and Lodging Association, City of Chicago Fire Guards, and various courses from the Department of Homeland Security's Emergency Management Institute.



PRESIDENTIAL, FOREIGN DIGNITARY AND LARGE SCALE EVENT EXPERIENCE Joe serves as the Chief liaison to the United States Secret Service, federal and state agencies, and private sector executive protection professionals regarding presidents, heads of state, statesmen, foreign dignitaries, corporate executives, celebrities, and worldwide media events and fundraisers. The Palmer House Hilton has a historic tradition and reputation of presidential and foreign dignitary visits. The hotel has hosted every U.S. President since Ulysses Grant and The Palmer House was recently the host to of the NBA Draft Combine, and host hotel for the 2015 NFL Draft in Chicago.

Experience includes: Vice Premier of China for a panel discussion with cabinet members of the Obama Administration during the 25th Session of U.S.-China Joint Commission on Commerce and Trade *hosted Vice President of the United States Joe Biden for a fundraiser event in Chicago *hosted former U.S. Presidents Jimmy Carter and Bill Clinton *hosted his Excellency, President Olafur Grimsson of Iceland for a presentation on global climate change *hosted the American Legislative Exchange Council (ALEC) 40th Annual National Conference..

Doa has served as a liaison for visits from President George W. Bush; First Ladies Laura Bush and Barbara Bush; British Prime Minister Tony Blair; President of Mexico Vicente Fox; Senator Barack Obama campaigning for President of the United States; Secretaries of State, Colin Powell and Madeleine Albright; Secretary of Defense, Don Rumsfeld; Campaign visits from Senator John McCain, Governor Mitt Romney, Governor Sarah Palin, Senator Rick Santorum.

TRAINING + CERTIFICATIONS

- Certified Lodging Security Director (CLSD) from the American Hotel & Lodging Educational Institute
- Occupational Safety and Health Administration (OSHA) certificate for Safety in General Industry
- U.S Department of Homeland Security certifications and training in Counter-Surveillance, IED Detection & Awareness, Emergency Preparedness, and Active Shooter

SHOOTER

- American Society of Industrial Security (ASIS International) training in Executive Protection
- City of Chicago Certified in Emergency Preparedness and Fire Guard

AWARDS

- Named the Security Practitioner of the Year by the ASIS Western Michigan Chapter in 2012
- White House Communications Agency Award for various successful presidential and vice presidential visits.
- Certificate of Appreciation from the President Gerald R. Ford Foundation for participation in safety and security planning for the funeral of Former First Lady Betty Ford.

MEMBERSHIPS + TEACHING

- Hospitality, Entertainment, and Tourism Security Council for the American Society of Industrial Security (ASIS International) - Chairman
- The Chicago Hospitality, Entertainment, and Tourism Security Association - Vice-President
- Illinois Security Chiefs Association - Member
- Former Commercial Facilities Private Sector Co-Chair for the Michigan Infrastructure Coordinating Committee (2011)
- Guest Speaker / Presenter for Grand Valley State University Annual Advanced Lodging Course (HTM 422) on Risk Management in Lodging