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KEN PRICE  
PUBLIC RELATIONS  
312-621-7326  
ken.price@hilton.com

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**PALMERHOUSE**  
A HILTON HOTEL

17 E MONROE STREET, CHICAGO IL 60603

## ***CHICAGO'S PALMER HOUSE TAKES THE "LUG" OUT OF LUGGAGE WITH ITS NEW "LEAVE YOUR LUGGAGE WITH US" PERK FOR TOP GUESTS***

**(Chicago, IL) - Chicago's totally restored Palmer House continues to lead the way with new, better and different ways to benefit its guests. "We are always searching for unique methods to make travel and stays in our hotel as hassle free and pleasurable as possible," according to Todd Temperly, Palmer House Hotel Manager.**

**As such, Temperly and his team have rolled out the hotel's new "Leave Your Luggage With Us" program. Specifically, the program is afforded to the hotel's top, frequent travelers giving them complimentary storage of their baggage for their next visit. In addition, guests who use "Leave Your Luggage With Us" can also leave articles of clothing that need to be dry cleaned, pressed or laundered through the hotel's valet department, at a discounted rate. These clothing items, along with another benefit of the program, a completely new amenity package, will be waiting in their room upon their next visit.**

**"It's all about convenience," Temperly says. "Guests who visit us frequently appreciate not having to lug the same baggage home, filled with clothing that needs to be cleaned or pressed and having to replace their travel amenities and toiletries. They can travel comfortably, unencumbered. Further, they eliminate the wait at baggage claim when they arrive at their destination."**

**Temperly validates these findings with a survey he orchestrated among the Palmer House's guests who stay at the hotel with frequency. "Clearly, the survey supports we are addressing a need for our guests who stay with us on a regular basis," Temperly said.**

**(Call to action here)**